

From: Akram A supportmail@techsupport.microsoft.com 
Subject: Re: Microsoft for Startups: LinkedIn verificati... - TrackingID#2606060050000348
Date: 7 July 2026 at 13:50
To: contact@freemanmarketingservices.me, v-akramakram@microsoft.com, supportmail@techsupport.microsoft.com
Cc: cataline@microsoft.com, supportmail@techsupport.microsoft.com, gleonard@microsoft.com

Hello Michael,

Hope you are doing well.

Please be informed that an additional **USD 4,000 credits** have been successfully added to your account associated with **contact@freemanmarketingservices.me**.

You can find the Azure credits in the following URL: [Track Azure credit balance for a Microsoft Customer Agreement - Microsoft Cost Management | Microso....](#)

Billing profile: W27A-YH5R-BG7-PGB

Please let me know if you have further queries.

Best regards,
Mohammed Akram
Startup and Partner Programs Ops Desk | Microsoft for Startups
Email: v-akramakram@microsoft.com
Working hours: Monday to Friday, 07:30 PM – 2:00 AM IST.

----- Original Message -----
From: supportmail@techsupport.microsoft.com;
Received: Thu Jul 02 2026 01:18:23 GMT+0530 (India Standard Time)
To: contact@freemanmarketingservices.me; v-akramakram@microsoft.com;
Cc: cataline@microsoft.com; supportmail@techsupport.microsoft.com; gleonard@microsoft.com;
Subject: Re: Microsoft for Startups: LinkedIn verificati... - TrackingID#2606060050000348

Hello Michael,

Thank you for providing the requested documents.

I have forwarded your request to our internal team for review. Once I receive an update from them, I will promptly share it with you.

Please note that the review process may take approximately **4–5 business days**. In the meantime, if you have any questions or require any additional assistance, please do not hesitate to let me know.

Thank you for your patience and cooperation. I look forward to assisting you further.

Best regards,
Mohammed Akram
Startup and Partner Programs Ops Desk | Microsoft for Startups
Email: v-akramakram@microsoft.com
Working hours: Monday to Friday, 07:30 PM – 2:00 AM IST.

----- Original Message -----
From: contact@freemanmarketingservices.me;
Received: Wed Jul 01 2026 21:59:55 GMT+0530 (India Standard Time)
To: v-akramakram@microsoft.com;

CC: cataiine@microsoft.com; supportmail@technsupport.microsoft.com; gleonard@microsoft.com;
Subject: Re: Microsoft for Startups: LinkedIn verificati... - TrackingID#2606060050000348

You don't often get email from contact@freemanmarketingservices.me. [Learn why this is important](#)

Hi Mohammed,

Thank you for looking into this.

I have amended the details.

I attach the relevant document as requested.

Best

Michael Zachyrias Freeman, BA(Hons)

Founder/CEO/Product Designer/Creative Technologist for Apps for Artists (trading name of Freeman Marketing Services LTD)



linkstack.michaelzfreeman.org

On Jul 1, 2026, at 2:13 PM, Akram Akram (BEYONDSOFT CONSULTING INC) <v-akramakram@microsoft.com> wrote:

Hello Michael,

My name is Akram and I am the Support Engineer at Microsoft Startups team who will be collaborating with Geanovu Leonard to work on your case.

Per the issue description, I understand that you would like to verify your Startups and unlock additional credits.

I reviewed your account (contact@freemanmarketingservices.me) and found that your account was cancelled on 12/09/2025.

To complete business verification, your address and company name in the Azure portal should be exactly the same as that updated in the legal document. The documents submitted must be issued within the previous 12 months.

Company name: (Startup Name)
Address:

You may upload any of the below legal documents to verify your incorporation status/Business Verification:

- Formation documents, such as articles of incorporation, partnership deed.
- Franchise or agency appointment letters.
- Government issued letter, license, registration, or certificate.
- Lease or tenancy documents.
- Letter or statement from a financial institution or a utility company.
- Record on a Government registry website (site/link must be displayed).
- Stock exchange filings or tax filing records
- Certificate of incorporation or registration

- Extract from commercial register
- Business license
- Tax certificate
- DUNS certificate

If you have any questions or concerns, please don't hesitate to contact me.

Thank you for choosing Microsoft!

Best regards,
Mohammed Akram
Startup and Partner Programs Ops Desk | Microsoft for Startups
Email: v-akramakram@microsoft.com
Working hours: Monday to Friday, 07:30 PM – 2:00 AM IST.

From: Catalina N <supportmail@techsupport.microsoft.com>
Sent: Wednesday, July 1, 2026 4:01 PM
To: contact@freemanmarketingservices.me <contact@freemanmarketingservices.me>; Catalina Necula <cataline@microsoft.com>; michael@michaelzfreeman.org <michael@michaelzfreeman.org>; temporalcoldwar24@gmail.com <temporalcoldwar24@gmail.com>
Cc: Geanovu Leonard <gleonard@microsoft.com>; Akram Akram (BEYONDSOFT CONSULTING INC) <v-akramakram@microsoft.com>
Subject: Microsoft for Startups: LinkedIn verification f... - TrackingID#2606060050000348

Dear Michael

My name is Catalina Necula, the stand-in Support Manager overseeing your case. We tried contacting you yesterday, myself, Leonard and Akram but our emails bounced back.

After reviewing the situation, I want to sincerely apologize for the difficulties you've experienced and acknowledge that the support journey has not met the standards we aim to provide.

While the resolution requires engagement from the Microsoft Founders Hub team, we will remain actively involved and coordinate on your behalf. Leonard will continue as your case owner and primary point of contact, while I will remain available as your escalation point should you need further assistance.

Our goal is to help facilitate a resolution so that you can fully benefit from the Microsoft Founders Hub program and continue your innovation journey with Microsoft. We appreciate your patience and remain committed to supporting you through to resolution.

Could you please respond to the engineers' requests to be able to speed up the resolution?

Kind regards,

Catalina Necula
Sr Tech Support Eng Mgmt
Azure Core ASMS
Customer Experience & Success Organization
Office: 40311330631
Working hours: Mon-Fri 9:00-18:00 CET+1
cataline@microsoft.com
Team Manager | Derek J. Moore
(derek.moore@microsoft.com)



Please note: I am part of a global team and work across time zones so I may be sending this message outside of your business hours. I want to respect your work life balance, so please don't feel the need to respond until it is within your

| business hours. I want to respect your work life balance, so please don't feel the need to respond until it is within your working hours. Thank you!